16.08.T3 0.01622.1

## Best Available Copy

PATENT NUMBER and ISSUE DATE

U.S. UTILITY Patent Application

APPL NUM	FILING DATE	CLASS	SUBCLASS	GAU 2687	n <sub>e</sub>	EXAMINER		
10016221	±0/30/2001	455	ASB	2682	É	Proches		
**APPLICANTS: Sundaram Mukesh; Uppaluru Prem;								
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**CONTAULING DATA VERIFIED:								
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** FOREIGN APPLICATIONS VERIFIED:								
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Foreign priority c		□ y	es 🖺 no		ATTO	ORNEY DOCKET NO		
35 USC 119 conditions met ☐ yes ☐ no 003924 P005								
TITLE: Call center management for wireless access network								
				Side Control				
100	14			10.75				
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NOTICE OF ALLOWANCE MAILED		CLAIMS ALLOWED				
	Assistant Examiner	Total Claim for O.G				
ISSUE FEE		DRAWING				
Amount Due Date Paid		Shooto Drug, Figo.Drug. Print Fig.				
	Primary Examine?	F 14 7 17				
TERMINAL	PREPARED FOR ISSUE	Application Examiner				
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